

# New and Updated CV-19 Related Surveys in New Zealand, mid-May 2020: Research Note 6

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## 1 Introduction

This research note compiles existing surveys (and similar data analysis) that deal with:

- Individual views, attitudes and behaviours around the virus itself, and
- Views, attitudes and behaviours about wider aspects such as the effects on families, the economy, and the state.

To prevent it becoming unwieldy, much of the material included in Research Notes 1-5 has not been retained in this research note. Former Research Notes can be found here:

<https://thepolicyobservatory.aut.ac.nz/publications/covid-19-survey-research-notes>.

Several market research firms and research sponsors are in (or have been in) the field. This is a very public-spirited movement. Some report that response-rates are higher with people at home during lockdown. The author welcomes information about research not included in this Research Note.

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This research note endeavours to pull together current programmes to see how they interrelate and indicate future information needs.

Several of these studies have (or intend to have) an over-time element, in particularly comparing the Stage 2 v Stage 4 Levels of response. This means regular updating of this research note is needed. A few surveys enable breakdown of their data by social background characteristics. Many operations are being offered as a public service.

This is also an interesting study into the pattern of survey reactions to disasters and similar events: reporting via the media does not always provide all relevant details.

### 3.3 Forthcoming surveys

See previous Research Notes for other forthcoming survey details.

#### **3.310 Covid kai survey**

<https://www.auckland.ac.nz/en/fmhs/research/research-study-recruitment/covid-kai-survey.html>

“We are interested in New Zealanders' shopping, cooking, eating and media habits before and during the Covid-19 lockdown measures. This study is designed by researchers at the University of Antwerp (Belgium) and researchers from the University of Auckland and the University of Victoria Wellington are helping to collect data from Aotearoa New Zealand. The information we collect will be analysed with responses from many different countries. We will use these results to inform future public health responses and advocate for healthier food policies. The survey will assess the situation before and during the Covid-19 lockdown measures (alert level 3 and 4). Questions cover your background, employment and financial situation, how you have been feeling during the lockdown, and your shopping, cooking and eating habits”

**3.59 Auckland Tourism, Events and Economic Development** contacted Business North Harbour to share the best sources of up-to-date information on the COVID-19 coronavirus, link firms with business support services, and invite them to take part in a [short survey](#) to help them understand how their business might be affected. <https://businessnh.org.nz/ateed-survey-and-advice-covid-19/>

#### **3.510 COVID-19 Employer online survey**

<https://www.msd.govt.nz/about-msd-and-our-work/newsroom/2020/employer-survey.html>

The survey for the Ministry of Social Development will be handled by IPSOS and used to produce statistics and research needed to inform policy and operational responses to the COVID-19 crisis.

This will help us and other government agencies better:

- understand the impact COVID-19 has had on businesses
- understand how the wage subsidy has helped businesses during this time
- identify any support gaps that may arise due to COVID-19.

## 4 Surveys

### Overview Commentary

The following notes begin to bring together some of the patterns found across the various surveys.

#### 4.1 Ministry of Health: the COVID-Health and Wellbeing Survey

About 300 people (aged 15 years+) interviewed each day who previously took part in the New Zealand Health Survey, and at the time agreed they could be contacted in future for further research. A 10-15 minute phone interview with trained interviewers from CBG Health Research Limited, beginning on 30 March. So far the data is unweighted.

T1: 30<sup>th</sup> March-5<sup>th</sup> April, N= 1,580, response rate of 75%;

T2: 6<sup>th</sup>-12<sup>th</sup> April, N=1945;

T3: 13<sup>th</sup>-19<sup>th</sup> April, N=2087;

T4: 20<sup>th</sup>-26<sup>th</sup> April, N=2361;

T5: 27<sup>th</sup> April-3<sup>rd</sup> May, N=1625;

T6: 3-10<sup>th</sup> May, N=2243.

Besides weekly reporting of results, there is to be investigating differences between groups such as ethnic groups, age groups, gender, neighbourhood deprivation, etc., together with the results from more questions from the survey, for example new questions on child wellbeing. The webpage for the survey is here:

[https://www.health.govt.nz/nz-health-statistics/national-collections-and-surveys/surveys/covid-19-health-and-wellbeing-survey\\_9598](https://www.health.govt.nz/nz-health-statistics/national-collections-and-surveys/surveys/covid-19-health-and-wellbeing-survey_9598)

	T1	T2	T3	T4	T5	T6
How clear to you are the rules around where you can go and what you can do during the current COVID-19 Alert Level						
Very/ clear	98	98	99	99	97	97
How easy are you finding it to follow the rules at the current COVID-19 Alert Level?						
Very/ easy	98	98	98	97	97	98

Have you lost your main source of income as result of COVID-19? For example, by being made redundant, or having to close your business						
	T1	T2	T3	T4	T5	T6
Yes	13	9	8	7	6	5

Applied for Government Wage Support, Yes	29	30	30	30	31	29
Households getting along 'badly', 'very badly'	2	1	1	2	1	2

Able to support wellbeing of children, 'not well', 'not well at all'	NA	1	1	2	2	2
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Over the past 7 days, my household has struggled to pay for basic living costs, such as food or accommodation.

Strongly Agree	5	6	6	6	5	5
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In general, would you say your health right now is...

	NZHS	T1	T2	T3	T4	T5	T6
Excellent	86	91	91	89	89	88	89

	T4	T5	T6
T4 Experienced CV19 symptom	16	12	11
T4 V Satisfied/Satisfied with Life	71	72	75

Overall level of well-being during lockdown

Better	22	23	22
Same	58	59	59
Worse	20	18	19

	T1	T2	T3	T4	T5	T6
Meeting sleep duration recommendations	66	67	66	65	66	67
Depressive, anxious	14	11	11	11	11	10
Lonely/isolated	31	33	37	35	37	33

T1: How often have you been bothered by...	Not at all	Several days	More than half the days	Nearly every day
Little interest or pleasure in doing things?	83	9	4	4
Feeling down, depressed or hopeless?	84	11	3	2
Feeling nervous, anxious or on edge?	67	23	6	4
Not being able to stop or control worrying?	82	11	4	3
Depressive, Anxious	-	14	11	11

	T1	T2	T3	T4	T5	T6
Information from main media source made then slightly/very worried	68	59	58	45	43	37
I am nervous when think about current circumstances	38	33	32	28	28	25
I'm calm & relaxed	80	82	81	82	81	83
I'm worried about the risk of getting cv-19	40	31	29	29	26	24
I'm worried about the health of my family members	67	58	59	54	54	48
I feel stressed about leaving home	67	58	59	54	54	

**4.2 Health Promotion Agency** The impact of lockdown on health risk behaviours: Results from a survey of alcohol, tobacco and gambling use during the COVID-19 Level 4 lockdown. <https://www.hpa.org.nz/research-library/research-publications/the-impact-of-lockdown-on-health-risk-behaviours>. Report published 17 April. Data collected 7-13 April.

See Research Note 5 pp. 16-19.

#### 4.2b Ministry of Justice Crime and Victims Survey Justice Sector (Pulse) Survey

Where available and appropriate, data collected by the New Zealand Crime and Victims Survey (NZCVS) between October 2018 and September 2019 are presented alongside the survey results. These data are intended to provide a reference to similar topics and questions before the introduction of Alert Level 4. Looking at the pattern of difference can be informative. However, unless otherwise suggested, readers are advised to avoid direct comparison of these survey results with the NZCVS. A key difference is that the NZCVS data is based on 12 months experience rather than on one week and there are differences in the way questions are asked and the research methods used. 15yrs +; cati phone interviews.

		12-20 Apr	21-27 Apr	28 April - 4 May
N=		357	273	239
<i>Social Connection</i>				
Communicated with family/whanau/friends outside of household		98	98	97
Communicated with family/whanau/friends outside of household on at least 4 days	83	82	82	80
Means-				
Phone/video call		94	92	89
Text/instant messaging		69	64	62
Social media		51	43	47

Email		29	22	21
Home visit		22	15	12
In public area		15	11	19
Other		4	7	5
Communication V/easy		90	91	94
Did not feel lonely	69	66	71	68
Feel lonely a little of the time	17	18	17	18
Feel lonely most of time		4	4	2
Safety				
Feel v unsafe at home		1.6	1.8	0.8
V/Unsafe walking in neighbourhood		1.7	2.2	0.8
V/Unsafe travelling to essential services		2.2	2.2	1.3
Notices problem in neighbourhood		28	27	29
..dangerous driving	38	14	13	11
..noisy neighbours	29	8	7	11
<i>Perception of Safety</i>				
Not worry about being a victim of crime		77	89	79
Worry a bit	33	13	7	12
Worry most/all of time	8	3	1	8
Have easy access to talk to someone if feel unsafe		91	95	90
..hard		4	2	3
<i>Psychological distress...</i>				
Nervous all/most time		18		
..high		3	2	3
moderate		7	4	5
low		89	93	93
<i>Felt hopeless</i>		10		
<i>Felt restless, fidgety</i>		27		
<i>So depressed nothing could cheer up</i>		6		
<i>Felt everything an effort</i>		17		
<i>Felt worthless</i>		7		
<i>Experiencing Crime/reporting to police</i>				
Didn't experience crime				
Experienced nonviolent crime				
Experienced a CV19 related scam		6	5	2
Understand/Sticking to CV19 Rules				
L4/3 rules v/clear to understand		96	99	88
Rules v/unclear		1	1	6
Easy to follow rules		92	97	91
Not easy		2	1	9
<i>Perception of Justice System</i>				
CJ response to CV19 good/excellent		78	79	69
Response poor		2		
<i>Financial Pressure</i>				
Could afford unexpected expense of \$500 without borrowing	78	82	84	83

..could not	20	16	14	16
Did not attempt to access any long-term investments		81	78	79
Experienced problems in accessing long-term investment		12	27	

#### 4.3 Ipsos, New Zealand (Via Research Association and on site

<https://www.ipsos.com/en-nz>

(<https://www.researchassociation.org.nz/resources/>)

See also Research Note 3, pp. 23-24.

New research:

#### **New Zealanders happy to download COVID-19 tracking app**

<http://www.voxy.co.nz/technology/5/364132> 6 May

An Ipsos survey has revealed that of the 94% of New Zealanders with a smartphone, 62% say they are likely to download a contact tracing app to aid the tracking of virus transmission, significantly higher than in Australia where the level is just 45%. Some 20% of smartphone-using New Zealanders felt they were unlikely to download a tracing app, compared to 32% of Australians. Results showed that 10% of low-income people do not have a smartphone, compared to 2% of high-income people. Similarly, 10% of those aged 50-74 years did not have a smartphone compared to just 3% of those aged 18-35 years. Of smart phone owners living in low income households 29% were very likely to download the app compared with 45% living in high income households. 20% of retirees were very unlikely to download the app compared with 11% of the population.

#### 4.4 Dynata (via Research Association)

See also <https://www.dynata.com/dynata-global-trends-report-special-edition-series-covid-19>

See RN 5 pp. 19-21.

#### 4.5 Research New Zealand: <https://www.researchnz.com/>

Online surveys (n=1000) of a nationally representative sample of New Zealanders, 18 years of age and over were undertaken the samples have been weighted by gender and age to ensure the results are representative of the population 18 years and over.

Online weekly surveys of a nationally representative sample of New Zealanders, 18 years of age and over (n=1000):

- T1: Thursday 19 and Sunday 22 March
- T2: 26-29 March
- T3: 3<sup>rd</sup> April
- T4: 10<sup>th</sup> April
- T5: 23<sup>rd</sup>-26<sup>th</sup> April.
- T6: 30<sup>th</sup> April-3 May
- T7: 7-10<sup>th</sup> May



<i>Concerns (% Agreeing):</i>	Time 1	Time 2	Time 3	Time 4	Time 5
How you would manage if you/someone in your household had to self-isolate for 14 days	63%				
There is a sufficient supply of PPE for front-line staff				78%	
There is a sufficient supply of medical testing equipment				71%	
Lockdown (staying in bubble) will be challenging		44%		42%	31%
Have a plan to keep occupied during lockdown		90%			
Concerned about the impact of COVID-19 on their children		86%		81%	76%
Businesses being able to get Government CV-19 services (e.g. wage subsidies)		70%			
People being able to get Government CV-19 services (e.g. pension, benefits)		66%	72%		
NZers are acting on Government information and limiting their contact with others (agree)		87%	79%	87%	
Wearing of face masks in public should be mandatory				48%	

<i>Concerns (% Agreeing):</i>	Time 1	Time 2	Time 3	Time 4	Time 5	Time 6	Time 7
The chances of you/someone close to you becoming seriously ill from the virus	86%	92%		89%	81%	84%	83%
The chances of you getting the virus	80%	92%	90%				
Not being able to pay your mortgage/rent	64%	57%	64%	60%	55/56%		56%
<i>Looking forward to...</i>							
..get together with family/ friends							57%
..eating out at restaurant							30%
..having more freedom							35%
.. getting a haircut							33%
..taking a trip to another part of the country							25%

..Visiting shops							23%
..Getting back to work/study							13%
..Going to gym							11%
..Sending kids back to school/ECE							9%
How you would manage if you/someone in your household had to self-isolate for 14 days	63%						
That your household might run should of food/other grocery items	62%	52%	35%	29%	39%		38%
Losing your job	9%	57%	67%	67%	62%	65%	61%
Lockdown will be challenging		44%					
Have a plan to keep occupied during lockdown		90%					
Concerned about the impact of COVID-19 on their children		86%			76%		
The lack of physical contact with elderly relatives outside bubble						74%	72%
The lack of physical contact with relatives in other regions						76%	73%
Concerned the situation has impacted young people's future prospects						43%	
It had been particularly hard on teens and young adults						56%	
Businesses being able to get Government CV-19 services (e.g. wage subsidies)		70%					
People being able to get Government CV-19 services (e.g. pension, benefits)		66%	72%				
The ability of the economy to recover				92%	92%	92%	90%

NZers are acting on Government information and limiting their contact with others (agree)	87%	79%	74%
The lockdown should be extended for another 2 weeks at least		60%	
The Police should get tougher with people who ignore the movement restrictions		85%	
A 10pm curfew should be introduced to control unnecessary movement		72%	
The situation is having a detrimental impact on students doing NCEA or tertiary studies			57%
The General Election should be delayed because of Covid			41%

#### T4: How Keeping Occupied:

Regular contact with friends/family though online/mobile phone/chat groups	74%
Watched old movies	58%
Shared recipes	28%
Had virtual drinks with friends & family	20%
Started vegie garden	7%
Made online dance/song/skit with people in bubble	7%
Attended a virtual concert/play/performance	7%

#### T5: After Alert Level 3

	T5	T6	T7
Will return to work	44%	42%	71%
<i>Reasons why not return to work...</i>			
Org. doesn't meet criteria to reopen	58%		
Concerns with feeling safe at work	16%		
Concerns with catching CV19 and bringing back to bubble	14%		
Concerns with staying at home to care for children/because children may not be safe at pre/school	7%		
Concerns with traveling on public transport	5%		
They are /can work successfully from home	15%		
Will buy takeaways	47%		
Did buy takeaways		37%	
Would extend bubble	36%		
Did extend bubble		37%	
Will send children back to preschool/school	12%		65%
Did send children back to preschool/school		7%	

#### 4.6 Stickybeak (For *The Spinoff*)

*The Spinoff*. <https://thespinoff.co.nz/society/28-03-2020/how-are-we-feeling-about-covid-19-the-first-opinion-poll-since-nz-locked-down/>

Exclusive: New poll shows rising support for government handling of Covid-19

<https://thespinoff.co.nz/society/12-04-2020/exclusive-new-survey-shows-enormous-support-for-govt-handling-of-covid-19/>

<https://thespinoff.co.nz/politics/27-04-2020/exclusive-new-poll-shows-support-for-level-four-extension-despite-economic-pain/>

Respondents were self-selecting participants, recruited via Facebook and Instagram.

Results are weighted by age, gender and region to statistics from the 2018 Census.

T1: The study went into the field at 5pm Monday 23 March (just after the PM's announcement of level 3 and 4 restrictions) and was completed at midday Friday 27 March N=600.

T2 April 10: N=751

T3: April 24: N=605

T4: May 11<sup>th</sup>-13<sup>th</sup>: N=605. See earlier Research Notes for first and second rounds of survey.

### **The Spinoff level two poll: How employees feel about going back to work**

<https://thespinoff.co.nz/business/13-05-2020/the-spinoff-level-two-poll-how-employees-feel-about-going-back-to-work/>. Published 13 May 2020.

“Sent out through our daily live blog, social media, and [our daily Bulletin](#), a new Stickybeak survey asked Spinoff readers several questions about work routines and environment, and what they felt would change when level two came into effect. Almost 700 readers took part in the survey, and they expressed a broad mix of expectations and perspectives.

“Of all the results, perhaps the most telling were the changes around preferred mode of transport. While 48% of readers indicated that driving to work in a car was the most preferred option both before the lockdown and at level two, the results showed taking the bus had become less desirable. One third of bus users plan on changing to other transport modes when they return to work.

“Responding to the question of workplace safety and the health risks of Covid-19, 58% of Spinoff readers indicated they were not overly concerned, while 33.9% said they were somewhat anxious and 8.3% said they were very anxious.

“Readers were also asked if they expected their organisations to keep them safe, while giving them the option to select the sector in which they worked. This included construction, manufacturing, retail, hospitality, office and other. Around 80% of readers from both the office and manufacturing sectors indicated they had confidence in their workplace, while only 61% of readers working in retail said they were confident.

“The vast majority of readers indicated they supported workplaces implementing additional safety measures, with social distancing being the most preferred at 71.7%, followed by flexibility around remote working at 66.3%. Just under half of those surveyed felt that a workplace roster needed to be introduced and only 6% felt that none of the measures were needed at all.

“While most people will be ready to move on to a new era of increased mobility and freedom under level two, the majority of readers (69.3%) said that remote or home based working was something they’d like to do more of – an indication perhaps that dining tables, or beds, weren’t such bad work spaces after all.”

### **Sticky Beak Survey 4: New poll offers hope for devastated tourism industry** May 16, 2020

<https://thespinoff.co.nz/business/16-05-2020/exclusive-new-poll-offers-hope-for-devastated-tourism-industry/>

4<sup>th</sup> survey. The study went into the field on Monday 11 May and was completed Wednesday 13 May. Respondents were self-selecting participants, recruited via Facebook and Instagram through ads targeted at 32 separate demographic sub-sets in New Zealand. A total of n=605 sample was achieved of adults in New Zealand. Results in this report are weighted by age, gender and region to statistics from the 2018 Census.

Intend to holiday in New Zealand outside the region they live in within the next quarter: 42%.

Support for the trans-Tasman bubble: 59%

“We even seem relaxed about personal finances, though the potential for a second wave of the virus worries a lot of people.

“A quarter of those who have children say they are “ecstatic” about their return to school compared to only 8% being “very sad”. Homeschooling appears to have taken its toll.

“Perhaps more surprising is that 80% of us are “happy” or “very happy” about returning to work, four times the number that is unhappy or very unhappy.

“That said, working from home does look to have become a permanent part of the employment landscape as 51% of those of us that were in lockdown would like to spend more time working from home. The government wage subsidy and the broad consensus around supporting jobs and businesses appear to have allayed some of the nation’s financial fears as only 14% say their personal finances will be affected “a lot” by the pandemic with 29% saying they will not be affected at all.

“There is considerable fear about a second wave of the virus, however, with 57% saying they are concerned. This follows Singapore’s re-entry into lockdown and recent outbreaks in South Korea where, like New Zealand, the virus was thought to have been brought under control.

“The big political call of the month, the move to alert level two was judged by 67% of respondents to be “about right” with only 6% saying it was “too late” despite the increasing volume of media commentary in support of that view.

“The government continues score very highly for its response. This week 84% commend the response. This is the fourth time we have recorded a score of 80% or more and other pollsters have published similar results.”

#### **4.7 UMR: Covid-19 survey report**

See RN 5 pp. 24-26.

#### **4.8 Colmar Brunton survey of New Zealanders’ support for government response**

See RN 5 pp. 26-34.

#### **4.9 Stuff Facebook poll**

See Research Note 3 pp. 31.

#### **4.10 Opinion Compare survey March and early April**

Opinion Compare surveys of New Zealanders, as reported in the *New Zealand Herald*.

[https://www.nzherald.co.nz/nz/news/article.cfm?c\\_id=1&objectid=12322059](https://www.nzherald.co.nz/nz/news/article.cfm?c_id=1&objectid=12322059)

See Research Note 3, p. 32.

#### **4.11 Utting Research/Stuff**

See Research Note 3, pp. 32-33.

#### 4.12 Forward Wellbeing Survey

<https://www.researchassociation.org.nz/resources/Documents/FORWARD%20NZ%20Wellbeing%20Tracking%20Report-%20Week%201%20and%202%2010-4-20.pdf>

Measures of Wellbeing: Overall satisfaction of life, Physical health, Emotions, mood and mind-set, Daily activities, Community engagement and Financial stress. N=300+ per week across New Zealand representative. Supported on this tracking project by leading market research technology platform, Cint, who have sourced sample from their Insights Exchange. Covers Weeks 1-4 of lockdown. Research Note 6 adds week 4 results.

	Week 1 of lockdown	Week 2 of lockdown	Week 3 of lockdown	Week 4 of lockdown
Safe	44	40	50	52
Bored	31	36	32	33
Isolated	28	35	27	
Calm	33	31	39	39
Healthy	35	31	42	42
Worried	32	27	20	
Happy	32	26	32	36
Stressed	23	24	20	
Hopeful	32	24	33	33
Content	21	21		
Frustrated	19	21		
Sensible	29	21		
More bonded with my family	27	21		
Lazy	20	21		
Entertained	19	19		
Kind	26	19		
Lonely	10	16		
Annoyed	12	15		
Strong	14	10		
Grumpy	11	15		
Overwhelmed	13	12		
Proud of our community	16	12		
Motivated	16	11		
Exhausted	15	11		
Humbled	10	7		

	Week 1	Week 2	Week 3	Week 4
Overall Satisfaction with Life				
7+ on 10 point scale	71 (81 benchmark)	67	67	71
The city/region you live in is a place where neighbours help one another				
0 to 6	46	62		
7 to 8	38	27		

9 to 10	16	11		
I feel connected to and involved in my community				
0 to 6	56	75		
7 to 8	35	20		
9 to 10	9	6		
How much control do you feel you have over the way your life turns out?				
0 to 6	44%	46%		
7 to 8	42%	37%		
9 to 10	14%	17%		
Interference of emotional problems with your regular activities				
All of the time	4	1		
Most of the time	9	9		
Some of the time	18	19		
A little of the time	28	26		
None of the time	40	44		
Don't know / Don't want to say	1	2		
How closely has Covid19 come to you? Thinking about your social circle, friends and Whānau?				
I don't know anyone with Covid-19, colds or flu symptoms	72	77		
I know people with cold and flu symptoms	15	13		
I know at least one suspected case of Covid-19	4	5		
I know at least one person who has a confirmed case of Covid-19	7	4		
There is a confirmed case of Covid-19 in my household	1	1		
Don't know/Don't want to say	2	1		

Physical health perception	Week 1	Week 2	Week 3	Week 4
Worse than last week	5	6		
The same as last week / no change	85	84	93	
Better than last week	10	9	(93)	

Money situation	Week 1	Week 2	Week 3	Week 4
Worse than last week	29	29		
The same as last week / no change	63	60	94	92
Better than last week	7	9		
Has any of the following happened to you in the last few days?				
Felt unsure about my financial future	36	NA	29	33
Received negative financial news	20		9	12
Have salary cut	11		10	11
Received negative news from work	9		8	7
Lost my job	5			
Unable to pay rent	4			
Unable to pay mortgage	2			
None of the above	46			

Which of these have you been able to do in the last couple of days?

	Week 1	Week 2	Week 3	Week 4
Keep entertained with movies, board and video games, reading	67%	61%	67%	
Eat enjoyable meals	67%	60%	71%	
Found ways to relax	46%	47%		
Have a good laugh	47%	47%	51%	
Get outside and enjoy nature	52%	43%	55%	53%
Video-chat with friends or family		42%	52%	
Garden	38%	38%		
Exercise or play sport	35%	36%		
Working from home		30%		
Some DIY i.e. make or mend something	25%	25%		
Engage with others outside my bubble through dedicated apps...		22%		
Something creative like painting, writing, photography or crafts...	14%	17%		
Helping kids with homework	6%	14%		10%
Access library services		7%		1%
Take a class to learn something new	4%	6%		
Volunteer, donate, help out others	9%	4%		9%
Practice any performing arts, kapa haka, dance or music	7%	4%		
See live music or performing arts	2%	3%		

All the types of transport you have used today or yesterday	T1	T2
Walking	77%	72%
Car	39%	48%
Cycling	9%	11%
Rollers skates	4%	5%
Bus	4%	3%
Motor cycles	1%	2%
Scooter	1%	1%
Skateboards	1%	1%
Mobility scooter or wheel chair	0%	1%
None		22%

In what ways have you been in contact with friends and family who don't live with you?		
Emails, letters, texts	68%	65%
Voice calls	72%	63%
Video calls	63%	60%
Dedicated apps		29%
In person	8%	8%
None	1%	2%

T4 Survey includes data on domestic travel interests and information people are interested in from local businesses. See survey reports.



#### 4.13 Kudos Organisational Dynamics Ltd: Life after Lockdown

See RN 5 pp. 37-39.

#### 4.14 Te Pūtahitangi te Waipounamu survey of South Island Māori

See Research Note 3, p.38.

#### 4.15 Horizon

Online panel. The survey sample is weighted by age, gender, employment status, educational level and personal income to ensure a representative sample of the adult population at the 2018 census. At a 95% confidence level, the maximum margin of error is +/- 2.8%. Research Note 6 includes new data from early and mid-May.

3<sup>rd</sup> May 2020: 93% want unrushed and considered move to Level 2.

Depends on what the conditions are for Level 2	23%
We shouldn't rush into it	40%
We should be making a considered option based on the trends	48%
want to go straight from Level 3 to no restrictions	5%.
it "can't come soon enough"	13%

"Agreement with the view that a considered decision should be made based on trends is at around the same levels among those who voted at the 2017 general election for National, Labour and New Zealand First. Among Green voters, 64% want a considered decision. Among ACT voters support for this view is at just 10%".

We're complying in the first three days of Level 3	98
We're not complying	1
Prefer not to say	1

Horizon says this continues extremely high compliance levels measured in four surveys since Alert Level 4 restrictions were applied in March. An [April 7-14 Horizon survey](#) found 96% compliance, indicating a strong nationwide commitment to managing the CVODI-19 threat.

The survey has 1,151 respondents aged 18+. It was conducted using the specialist national online HorizonPoll research panel between April 28 and 30, 2020. Weighted by age, gender, employment status, educational level and region/ local government area to provide a representative sample of the 18+ population at the 2018 census, the maximum margin of error, at a 95% confidence level, is +/- 2.9% overall.

12<sup>th</sup> May 2020: Lump sum cash will work, will spend it on basics

Support a lump sum cash payment being paid to everyone	half
Think lump sum will be an effective way of stimulating the economy	67%
Think it will not be effective	23%
Not sure if it will be effective	10%
How much should be paid as a lump sum, not sure	25%
Peak support is for a \$1,500 payment.	20%
Support a payment of between \$1,000 and \$2,000	about half
\$2000	4%
\$3000	4%
More than \$3000	6%

“There is a majority view across all income groups that a lump sum cash payment will be effective, except among those with annual incomes of \$200,000 or more. 39% of this group think it will be effective, 60% think it will not be. 71% of those on incomes of \$20,000 or less a year believe it will be effective, 70% of those with incomes of between \$50,001 and \$70,000 a year (which includes most earning the average wage)”.

If a lump sum payment of \$1,500 were paid, New Zealanders will spend it on:

Household food or groceries	40%
Utility bills	30%
Other household living expenses	29%
Would save it	24%
Warm clothes for me or my family	20%
Personal health care	18%
Heating	14%
Paying rents	13%
Meeting children’s basic needs	12%
Taking a holiday in New Zealand	17%
Finance a vehicle	2%,
Finance a new loan	1%
Stock up on alcohol	1%

April 28-30 N=1,151. Direct COVID-19 job losses could be a factor behind stimulus results

A Horizon Research survey of policies to stimulate the economy finds:

Support “getting people back to work”	79%
Giving people a lump sum cash payment	50%
Build affordable housing	48%
Household rent subsidies	47%
Lower tax rates for individuals	43%
Reintroducing low interest 30-year Government housing loans	40%
Continuing wage subsidies	40%
Large infrastructure projects	40%
Commercial rent subsidies	37%

Removing GST on purchases for a time	35%
Further benefit increases	34%
Increases in top levels of personal income tax	32%
Lower taxes for business	31%
Other	9%
Stimulus not need	1%

Direct job and income losses:

Have lost their jobs as a direct result of COVID-19 (Although have found a new job)	5%
Their working hours have been reduced (as at April 30)	22.6%
Total	28.6%

#### 4.16 Sibley et al Short-term effects of the COVID-19 pandemic and a nationwide lockdown on institutional trust, attitudes to government, health and wellbeing. Pre-Publication Copy.

See Research Note 5 pp. 41-42.

#### 4.17 Perceptive surveys

Perceptive COVID-19 insights tracker: Personal and business surveys. (Data in this research note reproduced with permission.)

[https://www.perceptive.co.nz/covid-19-new-zealand-insights-tracker?\\_ga=2.27522868.961548850.1586205366-366033772.1585964207](https://www.perceptive.co.nz/covid-19-new-zealand-insights-tracker?_ga=2.27522868.961548850.1586205366-366033772.1585964207). Also via Research Association.

Sample of ~n=1000 New Zealanders over 18 years old; weighted to be nationally represented (Age, Gender, Location). 5-10 minute survey. Fieldwork timing:

- T1: 19-23<sup>rd</sup> March (Alert Level 2) N=1041;
- T2 26<sup>th</sup> March (Alert Level 4) N=966;
- T3: 31<sup>st</sup> March N=1000;
- T4: 7<sup>th</sup> April N=1010;
- T5: 14<sup>th</sup> April N=1026;
- T6: 21<sup>st</sup> April N=1069;
- T7: 29<sup>th</sup> April N=1014;
- T8: 5<sup>th</sup> May N=1030;
- T9: 13<sup>th</sup> May N=1049.

Q Thinking back over the last week, how often did you feel (Often + Very Often)

<i>Feeling</i>	<i>T1</i>	<i>T2</i>	<i>T3</i>	<i>T4</i>	<i>T5</i>	<i>T6</i>	<i>T7</i>	<i>T8</i>	<i>T9</i>
Loving	54	54	53	52	53	51	51	54	52
Happy	50	51	44	49	49	53	52	50	50
Positive	49	49	47	48	48	37	49	51	50
Content	42	44	40	43	43	52	48	48	45
Stressed	37	36	33	30	26	46	26	28	26
Joyful	35	36	30	33	31	27	34	35	35
Scared	21	16	20	18	14	12	10	10	11
Sad	21	22	19	19	17	18	16	16	16
Negative	19	22	18	18	17	17	16	16	17
Angry	13	16	14	14	13	12	13	12	12

Concern...

...High concern	T1	T2	T3	T4	T5	T6	T7	T8	T9
With CV-19	44	52	53	48	43	35	35	34	30
Impact On.....									
Other NZers	81	81	76	75	73	70	71	69	71
Globally	86	88	85	87	84	85	85	84	83
International businesses	88	90	90	90	91	89	88	88	88
Local businesses	88	92	90	91	90	89	90	89	89
My children's education	25	22	22	20	21	22	20	22	20
My friends/families health	66	60	59	56	50	50	48	51	49
My friends/families mental health	47	62	56	54	52	50	50	53	52
My health	58	51	48	45	43	42	39	40	43
My mental health	38	50	46	43	43	41	41	43	45
My/your family's financial situation	66	63	62	58	43	55	50	53	52
The global economy	90	92	92	92	92	93	90	91	91
NZ economy	90	92	91	91	90	89	88	90	88
NZ healthcare system	85	58	82	78	72	66	67	69	67
<i>Information from Government</i>									
I receive a lot but necessary	66	75	75	77	79	79	76	79	75
I receive a lot of information & am overwhelmed	19	18	18	16	15	27	30	13	16
I feel I'm not getting enough information and want more	14	5	6	6	6	3	4	7	7
I am not getting any and prefer in this way	2	1	1	1	1	2	2	2	2
<i>Information from media</i>									
I receive a lot of information but necessary	51	61	60	65	64	68	64	67	67
I feel I'm not getting enough information and want more	42	34	35	29	30	27	30	26	27
I am not getting any and prefer in this way	6	4	4	4	4	3	4	4	3
I receive a lot of information & am overwhelmed	2	1	1	1	2	2	2		
<i>Is Government doing enough</i>									
Yes doing as much as they can	55	76	67	66	74	79	75	75	75
Yes but should do more	31	18	24	27	19	15	18	18	17
No, not enough	13	3	7	5	3	3	5	4	

How would you rate the following industries based on how they are responding to the COVID-19 crisis?

Positive	T1	T2	T3	T4	T5	T6	T7	T8	T9
Energy/Power	39	38	36	35	35	31	35	33	35
Supermarket	81	72	77	78	78	77	76	77	76
Healthcare	75	80	76	78	78	74	73	72	68
Banking	54	47	48	45	45	44	42	41	38
Broadband	49	51	48	46	46	44	45	42	41
Retail	46	37	37	37	37	33	41	39	43
Insurance	25	24	20	20	20	21	23	21	20

#### 4.18 AUT Survey Kiwis carry on calmly during COVID-19.

See Research Note 5 pp. 45.

#### 4.19 Youthline COVID-19 Research

See Research Note 5 pp. 45-46.

#### 4.20 Kantar Covid-19 Surveys

April 28 survey on mostly consumer spending trends, n=750. Updates 4<sup>th</sup> May and 11<sup>th</sup> May.

	Previous Week	This week
Concerned that other people weren't following the lockdown or social distancing	c50%	c40%.
How many people outside your own bubble Kiwis you had been within two metres of, for 10 minutes or more in the past 24 hours (average)	1.4	
In the last week, were you in a gathering of 10 or more people outside their bubble	4%	

Needed to switch brands for some products because their preferred brand is out of stock	45	30
---	----	----

#### Increased spend (Apr 24-27)

Personal hygiene	20%
Home cleaning	20%
Fruits and vegetables	19%
Beverages	18%
Alcohol	16%
Dishwashing	15%
Telecommunications services	14%
Meat and seafood	14%
Dairy products	14%
Laundry	13%
Health and nutrition	12%

Increased usage (Apr 24-27)

Instant messaging systems / apps	44%
Social network	42%
News websites	42%
Online videos	38%
Paid media subscriptions	34%
Searching for information	34%
Searching for products online	33%
TV (traditional / offline)	32%
E-mail	31%

Kantar May 4 update

<i>Advertising</i>	April 3-5	May 1-3
Should change advertising to reflect current situation	73	63
Should continue to advertise as usual	16	21
Not sure	11	16
<i>Humour</i>		
Should use more humour to provide relief from current situation	55	61
Should use less humour to reflect current situation	20	18
Not sure	26	24
<i>Biggest Concern</i>		
Impact on NZ economy	64	60
Other people not following lockdown/ social distancing	52	39
Physical health Self/family	48	41
Staying in touch with friends, family., community	47	43
Job security for self/family	41	35
Wellbeing of people in family vulnerable to CV19	45	41
<i>Shopping</i>		
Shopping frequency at online websites	44	37
Shopping spend at online websites	40	33
Shopping frequency at physical outlets	23	18
Shopping spend at physical outlets	28	23

Brands favoured

Personal hygiene	20%
Home cleaning	20%
Fruits and vegetables	19%
Beverages	18%
Alcohol	16%
Dishwashing	15%
Telecommunications services	14%
Meat and seafood	14%
Dairy products	14%
Laundry	13%
Health and nutrition	12%

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Online videos	38%
Paid media subscriptions	34%
Searching for information	34%
Searching for products online	33%
TV (traditional / offline)	32%
E-mail	31%

#### Kantar Covid-19 May 11 update

What was clear is that many Kiwis are still wary about Covid-19 and do not want to rush out of Alert Level 3 – almost one-third of Kiwis believe we should wait until next week, or longer.

The Government should have moved to Alert Level 2 earlier: 1/8th.

Over half of Kiwis agree with the Level 2 restrictions

Agree with all L2 of the restrictions	over half
Disagree with L2 restrictions	under 10%
Agree with some of the restrictions	c 35%.

#### 4.21 Global attitudes to COVID19 pandemic and response

Australia Institute: International & Security Affairs Program (Bill Brownee)

<https://www.tai.org.au/sites/default/files/April%202020%20-%20Global%20attitudes%20to%20COVID-19%20pandemic%20and%20response%20%5BWEB%5D.pdf>

See Research Note 5 pp. 48-49.

**4.22 TEU Survey May 5th.** Latest Survey – ‘Business as usual’? Or a time for solid consultation and planning? <https://teu.ac.nz/news/latest-survey-business-as-usual-or-a-time-for-solid-consultation-and-planning>

See Research Note 5 pp. 49.

#### 4.23 People enjoy working from home 7<sup>th</sup> May

See Research Note 5 pp. 49.

#### 4.24 Essential Workers’ Bubbles: Crowding, Housing Affordability and Tenure

See Research Note 5 pp. 50.

#### 4.25 Parents and School

See Research Note 5 pp. 50.

#### 4.26 Teachers and School

See Research Note 5 pp. 50.

#### 4.27 RNZ – Your Media Matters.

See Research Note 5 pp. 50.

#### 4.28 Blackbox Global Survey

<https://blackbox.com.sg/everyone/2020/05/06/most-countries-covid-19-responses-rated-poorly-by-own-citizens-in-first-of-its-kind-global-survey>

14<sup>th</sup> May.

Blackbox Research and Toluna carried out an online nationally representative survey of n=12,592 across 23 countries, aged between 18 to 80. Quotas were applied for gender, age and socio-economic criteria, including education and household type, to ensure representative coverage. The survey was conducted between 3 April to 19 April. The field work was staggered through April starting first in Asia and finishing in Iran.

The *Toluna-Blackbox Index of Global Crisis Perceptions* measured the sentiments of citizens from 23 countries towards their national COVID-19 crisis management efforts. This is assessed across four key performance indicators: national political leadership, corporate leadership, community, and media. New Zealanders are largely satisfied with their country's response to the COVID-19 pandemic, bringing the country in at sixth place amongst 23 countries, and is the only Western country to score above the global average.

	Total	Political	Business	Community	Media
World	45	40	37	38	76
NZ	56	67	49	24	86

However, only 24 per cent of New Zealanders felt that business leaders responded well in the COVID-19 crisis. The gap between the ratings of New Zealand's political performance and business performance is the widest amongst the countries in the survey. One factor attributing to New Zealand's positive score is that an overwhelming 92 per cent of New Zealanders felt that the government keeping the public informed on the virus with accurate information.

Furthermore, 70 per cent of New Zealanders believed that the country's top political leaders performed above their expectations. However, New Zealand's COVID-19 crisis performance was impacted by the dissatisfaction of its citizens with business leaders in the country. Only 24 per cent of New Zealanders believed that the country's business leaders responded well in the crisis.

Once the crisis is over, the three things New Zealanders most want to see are:

- a full economic recovery within 6 months (62 per cent);
- adoption of better technology for contact tracing (57 per cent); and
- a fresh approach to international cooperation to deal with future health crises (54 per cent).

**4.29 Newshub-Reid Research Poll: Overwhelming number of Kiwis back Government's lockdown decision** <https://www.newshub.co.nz/home/politics/2020/05/newshub-reid-research-poll-overwhelming-number-of-kiwis-back-government-s-lockdown-decision.html>. 18/05/2020

Back the Government's call to put the country into lockdown	91.6%
'No'	6%
Didn't know	2.5%



“Almost all backed: 97 percent of Labour voters, 84 percent of National voters, as well as 90 percent of Green supporters. New Zealand First voters were 86.1 percent in favour of the lockdown call while ACT voters were a little more apprehensive but still in favour - 55.3 percent backing the lockdown decision.”

The Newshub-Reid Research Poll was conducted between 8-16<sup>th</sup> May with half of the responses taken after the Budget. The poll has a maximum sample error of +/- 3.1 percent.

**4.30 Connecting with Customers during Uncertainty: Can polls be trusted** Tuesday 19<sup>th</sup> May, 2020Track NZ [https://23a3a7fc-0ab0-4a39-bd6e-753df6855a74.filesusr.com/ugd/644423\\_4d4b92c86ab04d3393e6cdeab09af1c9.pdf](https://23a3a7fc-0ab0-4a39-bd6e-753df6855a74.filesusr.com/ugd/644423_4d4b92c86ab04d3393e6cdeab09af1c9.pdf)

Emotix+ surveys a nationally representative sample of (● wave 2 n=1,222 and ●wave 3 n= 1214) Kiwis across a cross section of demographics and geographical locations:

"Over 50 per cent told us that they felt restricted and that they felt anxious." The team then added a second layer on top of this questioning that was designed to tap into the subconscious motivations to work out how they actually felt. "When we did this, we found that only a quarter of the people actually felt restricted. And, in fact, what we started to see was more evidence of calm and this new-found freedom." This 25 per cent discrepancy is a rational response of the panel to the lockdown and the many concerns being reflected in the media. There has been a positive trend over the past three weeks. Week on week positive emotions have steadily increased as people feel more at ease (+8%), calm (+7%), well-advised (+6%), productive (+6%) and empowered (+5%) than reported on in wave 1. "Kiwis also took advantage of the increased freedom of movement allowed during this time, with 10% more people moving around compared to level 4."

**4.31 Aucklanders give thumbs up to council's Covid-19 response**

Todd Niall May 21 <https://www.stuff.co.nz/auckland/121575652/coronavirus-aucklanders-give-thumbs-up-to-councils-covid19-response>

Auckland council surveyed a sample of 250 during April, when the country was [locked down in Covid-19](#) alert level four. The survey was an add-on to quarterly research on public perceptions of the council (Citizen Insights Monitor), which found [slowly rising levels of trust and satisfaction](#).

Auckland Council had acted responsibly and put their health and safety first	three-quarters..
Auckland Council was delivering essential services effectively slightly/strong agreement	, 73%
Aucklanders trusted AC it to make the right decisions, slightly/strong agreement	73%.

Positive views about the council response to Covid-19 included its role in Emergency Management, such as the food distribution centre at Spark Arena, providing prompt food supplies to those in need.

## 5 Organisational Surveys

### 5.1 Perceptive, Business decision-makers' survey

See Research Note 5, pp. 50-51.

### 5.2 House-Buying: OneRoof survey of real estate agents and property experts.

Published 6<sup>th</sup> April. See Research Note 3, p. 45.

### 5.3 Renters Survey

See Research Note 5, pp. 52.

### 5.4 Finder survey on broadband issues

See Research Note 5, pp. 52.

### 5.5 Business surveys

See Research Note 5, pp. 52-53.

### 5.6 United Way Survey of Charities

See Research Note 5, pp. 54.

### 5.7 Survey of GPs

See Research Note 3 p. 47.

### 5.8 New Zealand Pandemic Business Response Pulse Surveys

[https://www.strategicpay.co.nz/News/x\\_post/](https://www.strategicpay.co.nz/News/x_post/)

A weekly survey of c250 responding firms, across Private, Public and Not-for-profit sectors, on issues related to pay.

“The length of the lockdown and nature of any economic pickup remain difficult to plan for. We do not see survey respondents opting for the more optimistic opinions. The Public Sector remains more insulated from the immediate effects with, not surprisingly, few taking up the offer of wage subsidies (many of the survey respondents are of course outside the size eligibility range)”

	Overall	NFP	Public	Private
<b>1st Wave: 2<sup>nd</sup> April N=249</b>				
Recruitment freeze	59	54	45	67
Salary Increases: cancelled	28			
Bonus Payments: cancelling	18			
<b>2<sup>nd</sup> Wave: 9<sup>th</sup> April</b>				
Reducing exec pay (usually 20%)	31			
Considering plans to reduce board fees based on longer term impacts				20
Reducing exec pay (usually 20%)	31			
Considering plans to reduce board fees based on longer term impacts	20			
Pay at 100% using wage subsidy		29	9	37
Pay at under 100 (usually 80%)			20	
Do not have plans to pay incentives for employees required to work on-site during the pandemic lockdown	81			

Continue to pay at 100%		37		
At under 100 (usually 80%)		26	20	
Do not have plans to pay incentives for employees required to work on-site during the pandemic lockdown		81		
<b>3<sup>rd</sup> Wave: 17<sup>th</sup> April (N=259)</b>				
Have had to make redundancies	20		20	
Have staff unable to work due to the Pandemic	58	42		61
Continuing to Pay staff unable to work	78			
Have had to make redundancies	20			
<b>4<sup>th</sup> Wave: 28<sup>th</sup> April (N=202)</b>				
Prime HR Challenge Support wellbeing/stress levels of employees				45
Positive effects fast-tracked flexibility and remote working practices as a result of the crisis	70			
Positive effect of the emergence of new people initiatives or ways of working that organisations hope will continue post lockdown	60			
Annual Salary Reviews: not planning to change	47			
Business Outlook for L3: worse		18	17	11
<b>5<sup>th</sup> Wave: May 11<sup>th</sup> (N=203)</b>				
will only have key staff return to the workplace under Level 2	43			
Will have all staff back in workplace but with social distancing measures	32			
Will have all staff back in workplace but with a roster system	22			
Will continue having staff work from home on more permanent basis	4			
Not planning on applying different salary increases for staff based on whether they are on a CEA vs IEA	42			
Working during lockdown vs not will have no impact on increases applied as a result of the salary review	22			
Still considering their approach to increases this year	16			
Unsure at this time on whether they would make tax free reimbursements to staff for working from home	65			

### 5.9 Museums in the time of coronavirus Museums Aotearoa/NEMO survey

See Research Note 5 pp. 55.

### 5.10 Real Estate Agents Survey

See Research Note 5 pp. 55.

### 5.11 National survey of employers

See Research Note 5 pp. 55.

### 5.12 Covid-19 Business-Health Survey

See Research Note 5 pp. 55-56.

### 5.13 Business Snapshot Colmar Brunton

See Research Note 5 pp. 56.

### 5.14 Forsyth Barr survey: SMEs want wage subsidy scheme extended

See Research Note 5 pp. 56.

### 5.15: Survey on Tourism

[https://www.nzherald.co.nz/northern-advocate/news/article.cfm?c\\_id=1503450&objectid=12330835](https://www.nzherald.co.nz/northern-advocate/news/article.cfm?c_id=1503450&objectid=12330835)

The survey was done the Tourism Industry Aotearoa (TIA) to gauge the impact of Covid-19 on the tourism sector and what individual businesses are doing to survive. 1600 tourism-related businesses throughout New Zealand responded.

Had accessed the employer wage subsidy scheme	93%
Had applied for tax relief measures	30%
Want wage subsidy should be extended beyond 12 weeks	71%

**5.16 Tourism Businesses Survey.** Coronavirus: Almost 300 tourism businesses at 'high risk' of closing. May 16 <https://www.stuff.co.nz/business/121527068/coronavirus-almost-300-tourism-businesses-at-high-risk-of-closing>. Tourism NZ, n= 1619.

A third of surveyed businesses had mothballed assets and operations, including some high-profile players such as Ngāi Tahu Tourism. A survey of tourism businesses confirmed the dire state of the industry and found almost 300 were at high risk of shutting their doors. Tourism New Zealand conducted the survey to gauge how the coronavirus crisis was affecting the sector, changes to their businesses in order to survive, almost a fifth were at high risk of ceasing operations, and 16 had already closed. The survey also confirmed large scale job losses — 37 per cent had cut staff and businesses were expecting to lay off a further 21,381. Most survey respondents were receiving the subsidy and only 10 per cent has accessed the government business finance scheme. Close to 90 per cent of businesses were confident they could adapt their product to appeal to the domestic market. The majority planned to return to work as demand ramped up, and only 16 per cent would quickly restart at original operation levels.

### 5.17 EY Survey: Lingering fear of infection means consumers will be slow to return to planes, bars and concerts, survey show.

<https://www.stuff.co.nz/business/121506036/lingering-fear-of-infection-means-consumers-will-be-slow-to-return-to-planes-bars-and-concerts-survey-shows>

“Nervous consumers say it will be months, if not years, before they feel comfortable going to the movies, flying on planes, or drinking in bars again. The air travel and hospitality sectors appear to have the hardest jobs convincing consumers they're safe, a survey of consumer sentiment by professional services partnership EY has found. The most nerve-wracking activity for consumers was travelling on

a plane, with just 17 per cent of those surveyed telling EY they would feel comfortable doing it again in a matter of days or weeks. Just 19 per cent said they would feel comfortable going to an indoor concert or sporting event in the coming days or weeks. Roughly three in 10 of the more than 500 people surveyed felt they would be comfortable to return to bars and pubs, movie theatres, fitness clubs, outdoor sporting events, or concerts within days or weeks. But the majority of the public - between five and six in 10 - felt it would be months before they had confidence to do so.”

#### **5.18 COVID-19 Remote Working Employee Pulse Survey**

This project is being led in New Zealand by Dr. Paula O’Kane, A/P Sara Walton and Dr. Diane Ruwhiu from the Work Futures Otago team at the University of Otago, in conjunction with Prof Alma McCarthy, Prof Alan Ahearne and Dr Katerina Bohle-Carbonell at NUI Galway and Tomás Ó Síocháin and Deirdre Frost of NUI Galway (Ireland).

The objective is to gather data on employees’ experiences of remote working in these unprecedented times:

1. How are employees adjusting to remote working, what is going well and what changes would employees suggest?
2. How are employees responding to remote working from a well-being perspective?
3. How is remote working impacting employee productivity?
4. What lessons can be learned about remote working that could be retained/sustained post-COVID-19?

#### **5.19: Auckland North Community and Development Auckland Social Sector Survey May 2020**

<https://ancad.org.nz/ancad-social-sector-survey-covid-19-may-2020>. New survey.

#### **5.20 Restaurant Association Surveys.**

<https://www.restaurantnz.co.nz/trends/online-snapshot-survey-impact-of-covid-19-wellington-26th-march-2020/>

This third survey was conducted at the end of March, 2020. Several previous surveys of Restaurant Association members have already shown the impact that COVID-19 has had on the hospitality industry. 67 per cent of members said they had noticed a downturn in customers well before New Zealand entered Level 4 alert. Things have changed significantly now, with all hospitality businesses now closed for at least 4 weeks and members grappling with the implications of the temporary close down for their businesses.

- Compared to this time last year – 91.18% indicated a downturn in turnover (national average 85.42%)
- Of those that indicated a downturn, the average reduction in turnover was 36% (national average 38% lower)
- Looking ahead to the next 30 days – 59.38% are looking to restructure and 78.13% are looking to change their business model in the future.

#### **5.21 Covid 19 Sport sector survey details: Health of Northland codes**

[https://www.nzherald.co.nz/coronavirus/news/article.cfm?c\\_id=1504828&objectid=12329629](https://www.nzherald.co.nz/coronavirus/news/article.cfm?c_id=1504828&objectid=12329629)

“Ten primary Northland sporting organisations are not ruling out structural change in the wake of the Covid-19 pandemic. Detailed in Sport Northland's Covid-19 sector support survey completed by 13

Northland sports organisations about three weeks ago, four organisations indicated they had considered structural change - such as a merger or sharing resources - within the next six months to remain operational. A further six said they were not sure such a change was necessary.

“Participants of the survey were the Northern Football Federation, Northland Rugby Union, Parafed Northland, Northland Cricket, Bike Northland, Hockey Northland, Northland Badminton, Northland Basketball, Rugby League Northland, Bowls Northland, North Golf, Squash Northland and Swimming Northland. When asked how long the organisations could survive without Government support, one organisation indicated at the time it might only remain operational for about three to four weeks. The majority of the organisations (seven) indicated they could survive for three to four months without Government support. Four others said they could survive for over five months. According to the survey, all organisations who applied for the Government's wage subsidy had received it, bar one. When asked to indicate their confidence (on a scale from one to five) that the wage subsidy provided the necessary financial support, most organisations put a three.

“However, further feedback indicated if there was no further support once the wage subsidy ended in June, some organisations would be permanently reduced to just three to five fulltime staff members.

In the 13 organisations, there were 94 paid staff members, including 66 fulltime and 28 part time. Only one organisation did not have any paid staff.

"Financial support" and "information sharing" were classed as critical assistance organisations wanted from Northland's sport governance bodies (Sport Northland, Northland Sports Coalition), as well as collaborative planning for the months ahead.

"We get a sense [from the survey] that the immediate position is not too bad for [organisations],"

"The fact that the majority have been able to access [the subsidy] has seen them through the immediate months since Covid-19 happened. "Our worry is the next three to six months and how they are going to be getting through that period if there's going to be no competition."

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